Course Overview

Established and new Internal Audit department alike should strive for continual improvement. As part of this interactive ½ day course, you will explore your internal activities, identify performance metrics, and learn strategies to improve your audit department’s performance. You will also identify needed information and communication strategies to manage and improve team performance.

Who Should Attend:

Audit managers, directors, and CAE’s interested in benchmarking audit practices and learning strategies to improve audit’s performance

Learning Objectives

At the end of this program, attendees will be able to:

Improve audit’s performance

Benchmark your internal audit shop activities

Identify metrics and information to effectively manage a team

Program level: Intermediate

Prerequisites: 2 years of Internal Audit Experience or Completion of Beginning Auditor Bootcamp & Senior Auditor School

Advance Preparation: None

Instructional Method: Group-live

Recommended CPE credit to be awarded for the program: Field of Study – Auditing

Program registration requirements: Contact client to register.

Course Outline (4 CPE)

1. Mapping State Street Audit Methodology and processes to metrics
2. Performance metrics for internal audit shops & State Street KPIs
3. Internal Audit activities, tools, templates, and strategies to improve performance
4. Audit common body of knowledge & GAIN survey tools
5. Using information and metrics to improve team performance
6. Communicating and influencing change

Refunds and Cancellations:

Subject to the written contract between Raven Global Training and the Client. Contact RJ Catlin at rjc@ravenglobaltraining.com, for additional administrative policies, including refunds, cancelations, and complaints. For more information regarding administrative policies such as complaint and refund, and cancellation please contact our offices at 571-266-7328.

Course Registration:

Registration is processed exclusively by the Client. Contact Client for registration.

CPE:

Raven Global Training is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors.  State boards of accountancy have final authority on the acceptance of individual courses for CPE credit.  Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website:   [www.learningmarket.org](http://www.learningmarket.org/)